

Application No: 10/646,375 Amendment Dated: December 2, 2004 Reply to Office Action of October 19, 2004

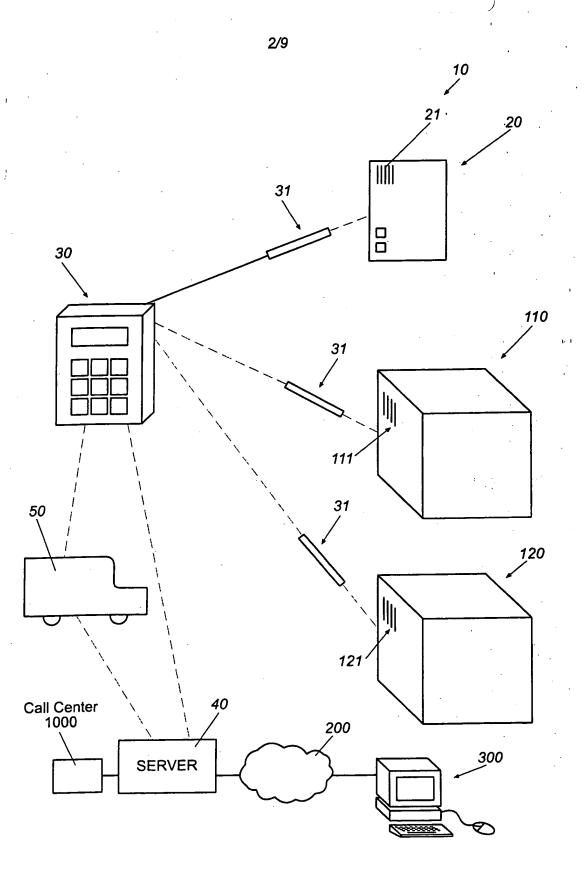


Fig. 2

23	•		
Date://_ Customer:		wps ups	InfoNotice
We attempted to: ☐ Deliver ☐ Pick up	Package from: Next attempt will be made on: M DT DW DTh DF		
☐ 1st Attempt ☐ 2nd Attempt ☐ FINAL ATTEMPT	Approximate time of next attempt: ☐ Before 10:30 ☐ 10:30 - 2:00 ☐ 2:00 - 5:00 ☐ After 5:00		
☐ Signature required or ☐ Adult signature requir ☐ Sign to have package ☐ C.O.D. amount due _ Personal/business of ☐ Cashier's check	red on del e delivered check acc k, official	ivery (min. 2 d (see back (NO CA epted unles bank check,	for details) ASH ACCEPTED) s indicated below money order only
In your absence, the particle Patio	Door [s left at:]Side Door]Porch Other	☐ Office ☐ Garage/Carport
For tracking information, visit us at: www.ups.com 1-800-833-9943		9 1109 876	5 4321
	Fig.	3 <i>A</i>	

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Service Attempts: UPS makes up to three delivery attempts (excluding Sat./Sun. & holidays). To prevent your package from being returned to sender, call 1-800-833-9943 and arrange for pickup. Delivery change requests must be made prior to 7:00 p.m. Except for C.O.D.s, UPS will hold your package for five business days after final delivery attempt. UPS automatically returns all C.O.D. packages to sender the same day the final delivery attempt is made.
Signatures Required: If the "Signature required on delivery" box is checked, the driver must receive a signature and hand the package to a person. If the "Adult signature required on delivery" box is checked, the driver must receive an adult signature and hand the package to the adult (min. 21 years of age).
C.O.D. Check Requirements: When the "Cashier's check, official bank check or money order only" box is marked, UPS has been instructed by the sender to accept only these methods of payment, payable to sender.
Customer Comments: To have package delivered to a neighbor, write details in this section. (Does not apply to "Adult signature required" deliveries.)
Sign To Have Package Delivered (When Checked): When the "Sign to have package delivered" box is checked, you can authorize the driver to leave the package. Sign below and return the notice to original location.
Your signature
Print name

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REPLACEMENT SHEET

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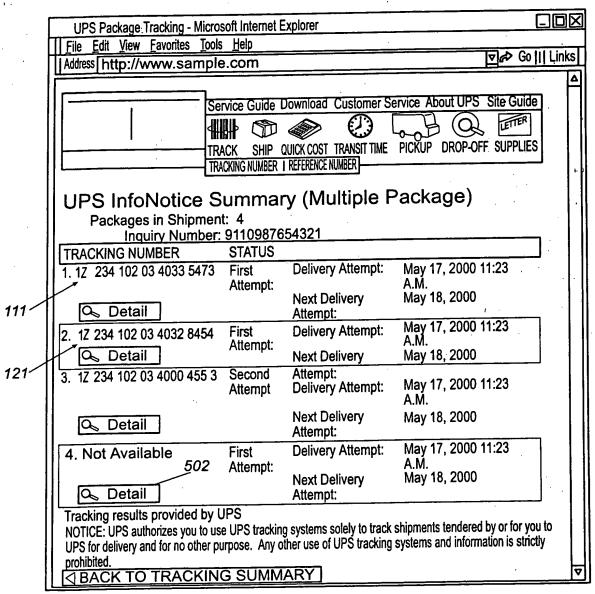
400

UPS Package Tracking - Microsoft Internet Explorer File Edit View Favorites Tools Help ☑ 🔗 Go ||| Links http://www.sample.com Address Service Guide Download Customer Service About UPS Site Guide LETTER SHIP QUICK COST TRANSIT TIME PICKUP DROP-OFF SUPPLIES TRACKING NUMBER | REFERENCE NUMBER **Tracking Summary** To see a detailed report for each package or delivery attempt, please select the Detail button TRACKING NUMBER **STATUS** Delivery Attempt: May 17, 1000 11:23 A.M. Multiple 7. 9110987654321 Packages Additional 4. SHOW ALL Packages: 402 Tracking results provided by UPS

InfoNotice Tracking Summary

Fig. 4

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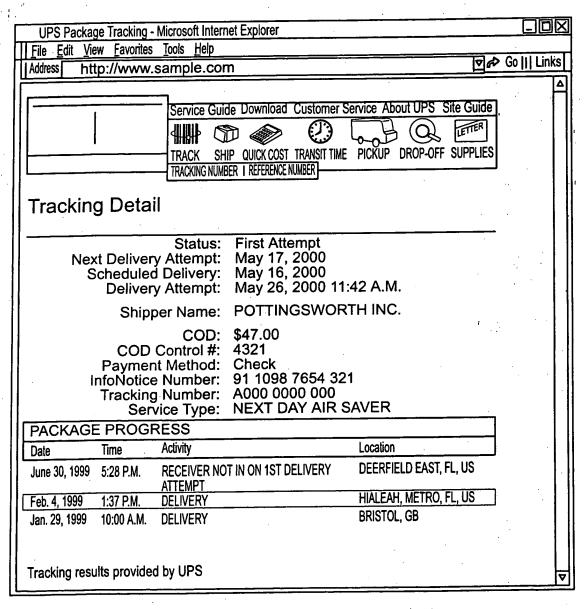


InfoNotice Package List

Fig. 5

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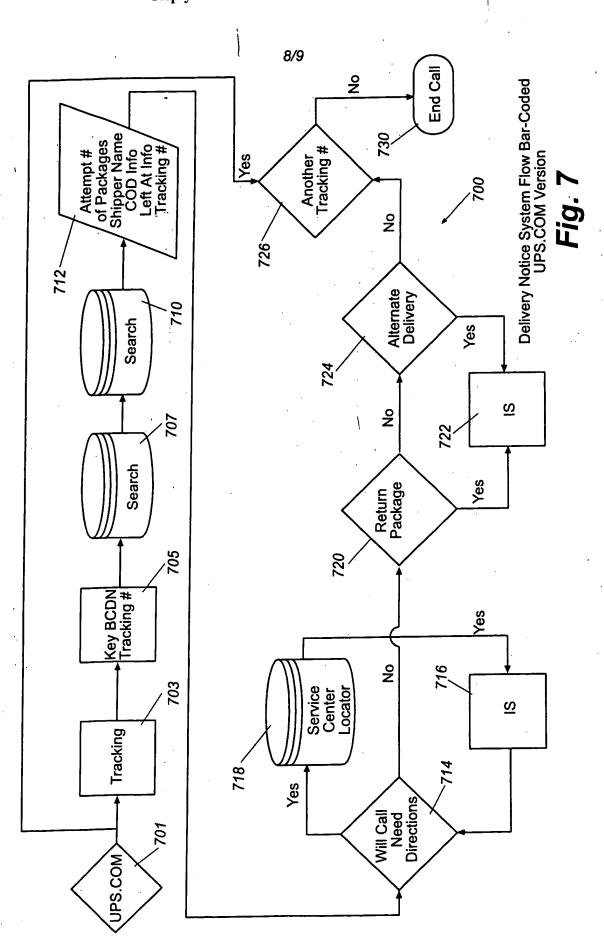
600 /



InfoNotice Tracking Detail

Fig. 6

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